
The call center has received thousands of calls this morning, which is causing some technical issues. Some applicants are reaching operators, while others are receiving a busy signal. We ask that applicants be patient as we work to correct these issues and have all their important documents ready when they call to apply. Please know there is no deadline to apply and applicants will have the ability to open a case.

Applicants may apply by calling 844-684-6333 (TTY: 800-462-7585) from 9 a.m. to 9 p.m. EDT, Monday through Friday. Multilingual services are available.

To be eligible for funeral assistance, applicants must meet these conditions:

- The death must have occurred in the United States. The applicant must be a U.S. citizen, non-citizen national or qualified alien who incurred funeral expenses after Jan. 20, 2020.
- The death certificate must indicate the death was attributed to COVID-19.
There is no requirement for the deceased person to have been a U.S. citizen, non-citizen national or qualified alien.

For the fastest service, after you have called to apply, submit documentation online through Disasterassistance.gov, or by fax 855-261-3452. Documents may also be mailed to: COVID-19 Funeral Assistance P.O. Box 10001 Hyattsville, MD 20782.

Applicants can also visit FEMA.gov/funeral-assistance/faq. Information is provided in several languages both by telephone and the website.

Related Links
COVID-19 Funeral Assistance

Tags:
- All
- Headquarters
- Coronavirus
- Pandemic

Last updated April 12, 2021
April 20, 2021

Dear

This is to inform you that the Federal Emergency Management Agency (FEMA) began accepting applications for COVID-19-related funeral expenses incurred after January 20, 2020 to help ease some of the financial burden caused by the COVID-19 pandemic.

The Navajo Division of Social Services is notifying Navajo individuals who have applied for burial assistance for their loss of a family member(s) to COVID-19 about the FEMA funeral assistance. Attached is FEMA’s Press Release announcing its COVID-19 funeral assistance and how to apply for possible funeral expense reimbursement. Although the Navajo Nation assisted you with burial assistance, you may be eligible for some of the funeral expenses that was not paid for by the Navajo Nation, for which you are encouraged to contact FEMA by calling 844-684-6333 from 7:00 a.m. to 7:00 p.m. (MDT).

Sincerely,

Deannah Neswood-Gishey
Executive Director
NAVAJO DIVISION OF SOCIAL SERVICES

Attachment: FEMA Press Release; 04-12-2021