FOR IMMEDIATE RELEASE
January 21, 2022

“New Assistance Program to help with Household Water and Wastewater Available Through Navajo Family Assistance Services”

Window Rock, AZ – The Navajo Family Assistance Services (NFAS) office, under the Navajo Nation Division of Social Services (DSS), will be administering a new federally funded water benefit, the Low Income Household Water Assistance Program (LIHWAP) to assist households with water and wastewater costs. LIHWAP is a temporary non-reoccurring program created in response to the COVID-19 pandemic.

Through LIHWAP, the NFAS program may assist eligible Navajo households to restore water services that were disconnected or prevent disconnection for households at risk of disconnection.

Households on the Navajo Nation, and on designated near reservation communities, may apply for a one-time payment. The amount of LIHWAP funds provided are based upon the household size. The availability of funds will determine how long the LIHWAP applications will be accepted.

For eligibility, an applicant must meet Financial Eligibility Criteria which includes monthly gross income not exceeding 60% of State Median Income for a household. Households above the income median with household members receiving benefits from the Low-Income Home Energy Assistance Program (LIHEAP), Temporary Assistance for Needy Families (TANF), Supplemental Nutrition Assistance Program (SNAP), Social Security Benefits (SSB) or Supplemental Security Income (SSI) will be deemed categorically eligible. However, applicants must still meet the Financial Eligibility Criteria to receive assistance.

The following documents are required:

• Earned income statements for household members.
• Certificate(s) of Indian Blood (CIB) or Tribal Identification Card(s) of the household members.
• Social security card(s) of the household members.
• A government-issued identification card (e.g., driver’s license, state identification card, tribal identification card, or passport) will be required of the applicant only.
• Proof of residency.
• LIHEAP/TANF/SNAP/SSI/SSB current award letters with approval period.

If you or someone you know needs water or waste water assistance, complete an application for assistance to determine eligibility. To download the application visit, www.nndss.navajo-nsn.gov. Call your local NFAS field office to have an application mailed, emailed, or faxed to you.

For more information, contact your nearest NFAS Field Office: Chinle, AZ, (928) 674-2039; Dilkon, AZ, (928) 657-8171; Window Rock, AZ, (928) 871-4664; Gallup, NM, (505) 726-2699; Shiprock, NM, (505) 368-1177.

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